



Website Privacy Notice

At Les Chatons Ltd, trading as The French Nursery School (“we”, “our”, “us”), we are committed to protecting the privacy and security of visitors to our website.

This privacy notice explains how we collect and use personal information when you visit our website.

Who we are

Les Chatons Ltd is the data controller for the purposes of data protection law.

If you have any questions about this privacy notice, please contact the Nursery Manager or Registered Person.

What information we collect

When you use our website, we may collect:

- Your name and contact details (if you complete a contact or enquiry form)
- Email address and telephone number
- Information you provide in messages or enquiries
- Technical information such as IP address, browser type, and device information
- Information about how you use our website (via cookies – see below)

How we collect information

We collect information:

- When you complete forms on our website
- When you contact us via email or telephone
- Automatically through cookies and similar technologies

How we use your information

We use your personal information to:

- Respond to enquiries and provide information about our nursery
- Manage admissions and visits
- Communicate with you about your enquiry
- Improve our website and services
- Ensure the security of our website

We will only use your information where we have a lawful basis to do so, including:

- legitimate interests (responding to enquiries)
- consent (where required, e.g. cookies)

Cookies

Our website may use cookies to:

- ensure the website functions properly



- analyse website usage
- improve user experience

You can control or disable cookies through your browser settings.

We use Google Analytics to collect anonymised information about how visitors use our website.

How we share your information

We do not sell or share your personal information for marketing purposes.

We may share your information with:

- website or IT service providers (for hosting and maintenance)
- regulators or authorities where required by law

All third parties are required to respect the security of your data.

How long we keep your information

We will only retain your personal information for as long as necessary to respond to your enquiry or fulfil the purpose for which it was collected.

Your rights

Under the UK General Data Protection Regulation, you have the right to:

- Request access to your personal data
- Request correction of inaccurate data
- Request erasure of your data
- Object to processing
- Request restriction of processing

To exercise your rights, please contact us.

You also have the right to complain to the Information Commissioner's Office if you are unhappy with how we use your data.

Links to other websites

Our website may contain links to other websites. We are not responsible for the privacy practices of those sites.

Changes to this privacy notice

We may update this privacy notice from time to time. Any changes will be published on this page.

Last updated: April 2026